# DICORE

# CÓDIGOS AVERÍA EQUIPOS CLIMATIZACIÓN DICORE SPLIT PARED 1+1 R32

ASDGR09R3(1LE) ASDGR12R3(1LE)

www.dicore.es

### 9. Maintenance

### 9.1 Error Code List

Note:All models is except 18K

		Display Method of Indoor Unit					
	ļ., ., ., i		Indicator Display (during blinking,				
NO.	Malfunction	Dual-8	ON 0.5s and OFF 0.5s)		5s)	A/C status	Possible Causes
	Name	Code	Operation	Cool	Heating		
	Dis		Indicator	Indicator	Indicator		
1	High pressure protection of system	E1				During cooling and drying operation, except indoor fan operates, all loads stop operation. During heating operation, the complete unit stops.	Possible reasons: 1. Refrigerant was superabundant; 2. Poor heat exchange (including filth blockage of heat exchanger and bad radiating environment); Ambient temperature is too high.
2	Antifreezing protection	E2				During cooling and drying operation, compressor and outdoor fan stop while indoor fan operates.	Poor air-return in indoor unit;     Fan speed is abnormal;     Evaporator is dirty.
3	In defect of refrigerant	F0				The Dual-8 Code Display will show F0 and the complete unit stops.	In defect of refrigerant;     Indoor evaporator temperature sensor works abnormally;     The unit has been plugged up somewhere.
4	High discharge temperature protection of compressor	E4				During cooling and drying operation, compressor and outdoor fan stop while indoor fan operates. During heating operation, all loads stop.	Please refer to the malfunction analysis (discharge protection, overload).
5	Overcurrent protection	E5				During cooling and drying operation, compressor and outdoor fan stop while indoor fan operates. During heating operation, all loads stop.	Supply voltage is unstable;     Supply voltage is too low and load is too high;     Evaporator is dirty.
6	Communi- cation Malfunction	E6				During cooling operation, compressor stops while indoor fan motor operates. During heating operation, the complete unit stops.	Refer to the corresponding malfunction analysis.
7	High temperature resistant protection	E8				During cooling operation: compressor will stop while indoor fan will operate. During heating operation, the complete unit stops.	Refer to the malfunction analysis (overload, high temperature resistant).
8	EEPROM malfunction	EE				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	Replace outdoor control panel AP1
9	Limit/ decrease frequency due to high temperature of module	EU				All loads operate normally, while operation frequency for compressor is decreased	Discharging after the complete unit is de-energized for 20mins, check whether the thermal grease on IPM Module of outdoor control panel AP1 is sufficient and whether the radiator is inserted tightly. If its no use, please replace control panel AP1.
10	Malfunction protection of jumper cap	C5				Wireless remote receiver and button are effective, but can not dispose the related command	No jumper cap insert on mainboard.     Incorrect insert of jumper cap.     Jumper cap damaged.     Abnormal detecting circuit of mainboard.

		Dis	play Metho	d of Indoo	r Unit		
			Indicator D				
	1 1		I-8 blinking, ON 0.5s and OFF				
NO.	Name	Code	0.5s)			A/C status	Possible Causes
		Display	Operation	Cool	Heating		
			Indicator	Indicator	Indicator		
11	Gathering refrigerant	Fo				When the outdoor unit receive signal of Gathering refrigerant ,the system will be forced to run under cooling mode for gathering refrigerant	Naminal appling mode
12	Indoor ambient temperature sensor is open/short circuited	F1				During cooling and drying operation, indoor unit operates while other loads will stop; during heating operation, the complete unit will stop operation.	1. Loosening or bad contact of indoor ambient temp. sensor and mainboard terminal.  2. Components in mainboard fell down leads short circuit.  3. Indoor ambient temp. sensor damaged.(check with sensor resistance value chart)  4. Mainboard damaged.
13	Indoor evaporator temperature sensor is open/short circuited	F2				AC stops operation once reaches the setting temperature. Cooling, drying: internal fan motor stops operation while other loads stop operation; heating: AC stop operation	1. Loosening or bad contact of Indoor evaporator temp. sensor and mainboard terminal. 2. Components on the mainboard fall down leads short circuit. 3. Indoor evaporator temp. sensor damaged.(check temp. sensor value chart for testing) 4. Mainboard damaged.
14	Outdoor ambient temperature sensor is open/short circuited	F3				During cooling and drying operating, compressor stops while indoor fan operates; During heating operation, the complete unit will stop operation	Outdoor temperature sensor hasnt been connected well or is damaged. Please check it by referring to the resistance table for temperature sensor)
15	Outdoor condenser temperature sensor is open/short circuited	F4				During cooling and drying operation, compressor stops while indoor fan will operate; During heating operation, the complete unit will stop operation.	Outdoor temperature sensor hasnt been connected well or is damaged. Please check it by referring to the resistance table for temperature sensor)
16	Outdoor discharge temperature sensor is open/short circuited	F5				During cooling and drying operation, compressor will sop after operating for about 3 mins, while indoor fan will operate; During heating operation, the complete unit will stop after operating for about 3 mins.	1.Outdoor temperature sensor hasnt been connected well or is damaged. Please check it by referring to the resistance table for temperature sensor)  2.The head of temperature sensor hasnt been inserted into the copper tube
17	Limit/ decrease frequency due to overload	F6				All loads operate normally, while operation frequency for compressor is decreased	Refer to the malfunction analysis (overload, high temperature resistant)
18	Decrease frequency due to overcurrent	F8				All loads operate normally, while operation frequency for compressor is decreased	The input supply voltage is too low; System pressure is too high and overload

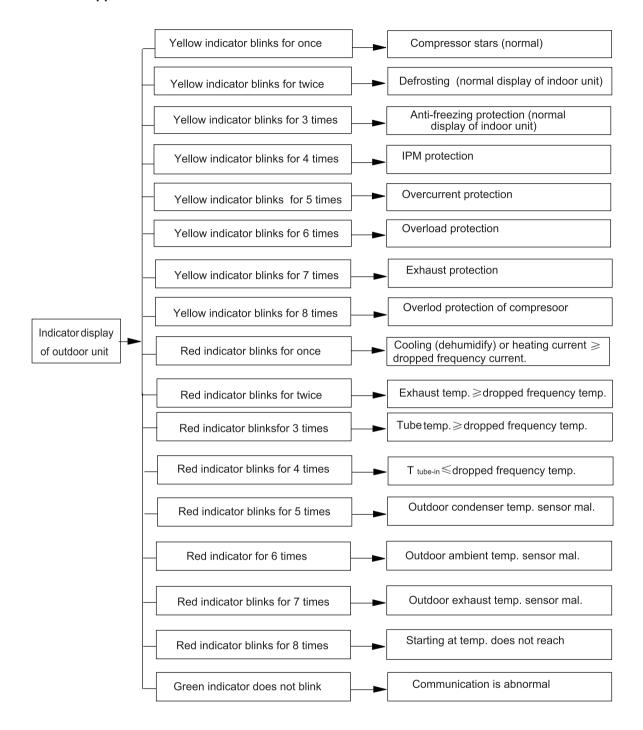
		Dis	play Method	of Indoor	Unit			
			Indicator Dis	splay (duri	ng			
l NO	Malfunction	Dual-8 blinking, ON 0.5s and OFF		A /O -t-t	Danikla Carra			
NO.	Name	Code	0.5s)			A/C status	Possible Causes	
		Display	Operation	Cool	Heating			
			Indicator	Indicator	Indicator			
	Decrease						Overload or temperature is too high;	
	frequency due					All loads operate normally, while	Refrigerant is insufficient;	
19	to	F9				operation frequency for	Malfunction of electric expansion	
	high air					compressor is decreased	valve (EKV)	
	discharge Limit/						, ,	
	decrease					All loads operate normally, while		
20	frequency due	FH				operation frequency for compressor	Poor air-return in indoor unit or fan	
20	Ito	ГП				is decreased	speed is too low	
	antifreezing					is decreased		
	anuncezing						Measure the voltage of position	
							L and N on wiring board (XT), if the	
						During cooling and drying	voltage is higher than 265VAC, turn on the unit after the supply voltage	
	Voltage for					operation, compressor will stop	is increased to the normal range.	
21	DC bus-bar is	PH				while indoor fan will operate;	2.If the AC input is normal, measure	
	too high					complete unit will stop operation.  C on control panel (normal, theres malfu	the voltage of electrolytic capacitor C on control panel (AP1), if its	
							normal, theres malfunction for the	
							circuit, please replace the control panel (AP1)	
							Measure the voltage of position	
							L and N on wiring board (XT), if the	
		ıs-bar is too PL					voltage is higher than 150VAC,	
						turn on the unit after the supply		
				During cooling and drying	voltage is increased to the normal			
	Voltage of DC				operation, compressor will stop	range.		
22	low					while indoor fan will operate; During heating operation, the	2.If the AC input is normal, measure	
				complete unit will stop	the voltage of electrolytic capacitor			
					C on control panel (AP1), if its			
								normal, theres malfunction for the
							panel (AP1)	
	Compressor						Showing during min. cooling or min.	
23	Min frequence in test state	P0					heating test	
	iii lest state							
	Compress							
0.4	Compressor rated	D4					Showing during nominal cooling or	
24	frequence in	P1					nominal heating test	
	test state							
	Compressor							
25	maximum	P2					Showing during max. cooling or	
	frequence in test state						max. heating test	
			L		1	<u>I</u>	ı	

		Disr	olay Method	l of Indoo	r Unit		
		Diop	Indicator D			-	
	Malfunction	Dual-8	blinking, O				
NO.			0.5s)	11 0.00 an		A/C status	Possible Causes
	Name		Operation	Cool	Heating	-	
		Display	l '	Indicator	"		
	Compressor		indicator	indicator	indicator		
	intermediate						Showing during middle cooling or
26		P3					middle heating test
	frequence in						initidie neating test
-	test state					During cooling and drying	
	Overcurrent					operation, compressor will	
	protection of					l '	Refer to the malfunction analysis
27	l'	P5				stop	(IPM protection, loss of synchronism
21	phase	Po				while indoor fan will operate;	protection and overcurrent protection
	current for					During heating operation, the	of phase current for compressor.
	compressor					complete unit will stop	
						operation.  During cooling and drying	
	Charging					operation, compressor will	
	Charging					·	
28	malfunction	PU				stop	Refer to the part three—charging malfunction analysis of capacitor
	of capacitor					while indoor fan will operate;	Intaliunction analysis of capacitor
						During heating operation, the	
						complete unit will stop	
	Malfunction					During cooling and drying operation, compressor will	
29	of module	P7				stop	Replace outdoor control panel AP1
23	temperature	1 /				while indoor fan will operate;	Treplace dutador control parier Ar 1
	sensor circuit					During heating operation, the complete unit will stop	
							After the complete unit is de-energized
							for 20mins, check whether the thermal
	Module high	odule high				During cooling operation,	grease on IPM Module of outdoor
30	temperature					compressor will stop while indoor fan will operate;	control panel AP1 is sufficient and
30	protection	10				During heating operation, the	whether the radiator is inserted tightly.
	protection	Collori				complete unit will stop	If its no use, please replace control
							panel AP1.
						During a selice and during	parier AF 1.
						During cooling and drying operation, compressor will	Wiring terminal OVC-COMP
	Overload					stop	is loosened. In normal state, the resistance for this terminal should
31	protection for	H3				while indoor fan will operate;	be less than 10hm.
	compressor					During heating operation, the complete unit will stop	2.Refer to the malfunction analysis (
						operation.	discharge protection, overload)
						During cooling and drying	
						operation, compressor will	Refer to the malfunction analysis
	IPM					stop	(IPM protection, loss of synchronism
32		H5				while indoor fan will operate;	1, ,
	protection					During heating operation, the	protection and overcurrent protection
						complete unit will stop of phase current for compre	or priase current for compressor.
L						operation.	
	Malfunction						
	of zero-cross						1.Power supply is abnormal;
33	detection	U8				The complete unit stops	2.Detection circuit of indoor control
	circuit						mainboard is abnormal.
	onouit						

			olay Metho				
	Malfres		Indicator Display (during I-8 blinking, ON 0.5s and OFF				
I NO. I	Malfunction		1		u OFF	A/C status	Possible Causes
	Name		0.5s)		l., <i>a</i>		
		Display	Operation	l	Heating		
			Indicator	Indicator	Indicator		
							Bad contact of DC motor
							feedback terminal.
	Internal					Internal fan motor, external fan motor,	2. Bad contact of DC motor
34	motor (fan	H6				compressor and electric heater stop	control end.
54	motor) do	110				operation, guide louver stops at present	3. Fan motor is stalling.
	not operate					location.	4. Motor malfunction.
							5. Malfunction of mainboard rev
							detecting circuit.
	Desynchro-					During cooling and drying	Refer to the malfunction analysis
1 1	nizing of	H7				operation, compressor will stop while indoor fan will operate;	(IPM protection, loss of synchronism
		П/				During heating operation, the	protection and overcurrent protection
	compressor					complete unit will stop operation.	of phase current for compressor.
	Outdoor DC						
	fan motor	L3				Outdoor DC fan motor malfunction	DC fan motor malfunction or system
'	malfunction	LO				lead to compressor stop operation,	blocked or the connector loosed
	manunction						
						compressor stop operation and	
07	power					Outdoor fan motor will stop 30s latter	To protect the electronical components
	orotection	ion L9	L9		, 3 minutes latter fan motor and	when detect high power	
						compressor will restart	
	Indoor unit						
	and outdoor	LP				compressor and Outdoor fan motor	Indoor unit and outdoor unit doesnt
	unit doesnt match					cant work	match
	materi					During cooling and drying	
	Failure					operation, compressor will stop	
	start-up	LC				while indoor fan will operate;	Refer to the malfunction analysis
	,					During heating operation, the complete unit will stop operation.	
	Normal						
1 . 1	communica-						
	tion						
					OFF 3S		
					and blink	Defrecting will ecour in begting	
					once	Defrosting will occur in heating	
41	Defrosting				(during	mode. Compressor will operate	Its the normal state
					blinking, ON 10s	while indoor fan will stop	
					and OFF	operation.	
					0.5s)		
	Malfunction					During cooling and drying	
	of phase					operation, compressor will stop	
42	current	U1				while indoor fan will operate;	Poplace outdoor control page AD4
42	detection	01				•	Replace outdoor control panel AP1
	circuit for					During heating operation, the	
	compressor					complete unit will stop	
						During cooling and drying	
	Malfunction					operation, compressor will stop	
1 43 1	of voltage	U3				while indoor fan will operate;	Supply voltage is unstable
1 1	dropping for					During heating operation, the	
	DC bus-bar					complete unit will stop	

		Dis	play Method				
	Malfunction	Dual-8	Indicator Di		-		
NO.	Name	Code	blinking, ON 0.5s and OFF 0.5s)			A/C status	Possible Causes
	lanc	Display	1 .	Cool	Heating		
			Indicator	Indicator	Indicator		
44	Malfunction of complete units current detection	U5				During cooling and drying operation, the compressor will stop while indoor fan will operate; During heating operating, the complete unit will stop operation.	Theres circuit malfunction on outdoor units control panel AP1, please replace the outdoor units control panel AP1.
45	The four-way valve is abnormal	U7				If this malfunction occurs during heating operation, the complete unit will stop operation.	1.Supply voltage is lower than AC175V; 2.Wiring terminal 4V is loosened or broken; 3.4V is damaged, please replace 4V.
46	Frequency limiting (power)						
47	Compressor is open-circuited						
48	The temperature for turning on the unit is reached						
49	Frequency limiting (module temperature)						
50	Malfunction of detecting plate(WIFI)	JF					
51	PFC protection	НС				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation	Replace outdoor control panel AP1 or Reactor
52	In defect of refrigerant	F0				The Dual-8 Code Display will show F0 and the complete unit stops.	1.In defect of refrigerant; 2.Indoor evaporator temperature sensor works abnormally; 3.The unit has been plugged up somewhere.

If malfunction occurs, corresponding code will display and the unit will resume normal until protection or malfunction disappears.



### Analysis or processing of some of the malfunction display:

#### 1. Compressor discharge protection

Possible causes: shortage of refrigerant; blockage of air filter; poor ventilation or air flow short pass for condenser; the system has noncondensing gas (such as air, water etc.); blockage of capillary assy (including filter); leakage inside four-way valve causes incorrect operation; malfunction of compressor; malfunction of protection relay; malfunction of discharge sensor; outdoor temperature too high.

Processing method: refer to the malfunction analysis in the above section.

#### 2. Low voltage overcurrent protection

Possible cause: Sudden drop of supply voltage.

3.

Processing method: Check if communication signal cable is connected reliably.

#### 4. Sensor open or short circuit

Processing method: Check whether sensor is normal, connected with the corre sponding position on the controller and if damage of lead wire is found.

### 5. Compressor over load protection

Possible causes: insufficient or too much refrigrant; blockage of capillary and increase of suction temp.; improper running of compressor, burning in or stuck of bearing, damage of discharge valve; malfunction of protector.

Processing method: adjust refrigerant amount; replace the capillary; replace the compressor; use universal meter to check if the contactor of compress or is fine when it is not overheated, if not replace the protector.

### 6. System malfunction

i.e.overload protection. When tube temperature (Check the temperature of outdoor heat exchanger when cooling and check the temperature of indoor heat exchanger when heating) is too high, protection will be activated.

Possible causes: Outdoor temperature is too high when cooling; insufficient outdoor air circulation; refrigerant flow malfunction. please refer to the malfunction analysis in the previous section for handling method.

#### 7. IPM module protection

Processing method:Once the module malfunction happens, if it persists for a long time and can not be selfcanceled, cut off the power and turn off the unit, and then re-energize the unit again after about 10 min. After repeating the procedure for sever times, if the malfunction still exists, replace the module.

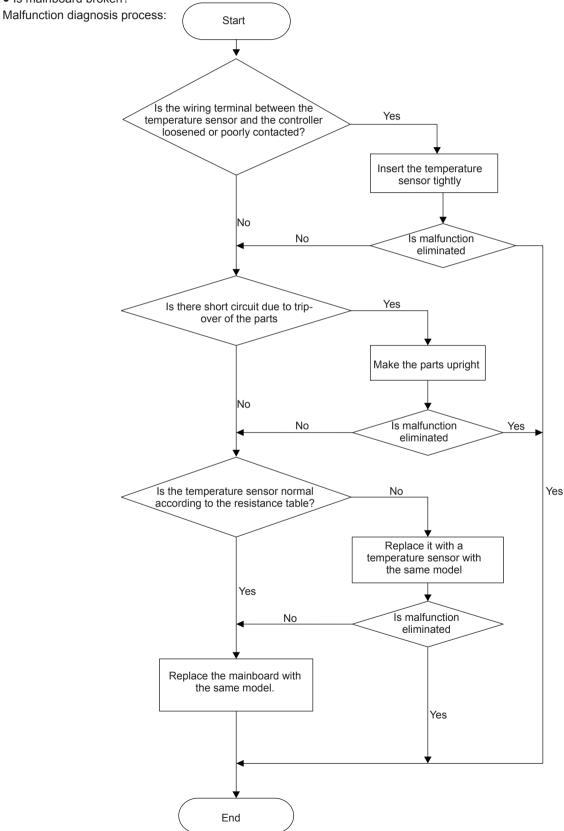
### 9.2 Procedure of Troubleshooting

### Indoor unit

(1) Malfunction of Temperature Sensor F1, F2

Main detection points:

- Is the wiring terminal between the temperature sensor and the controller loosened or poorly contacted?
- Is there short circuit due to trip-over of the parts?
- Is the temperature sensor broken?
- Is mainboard broken?



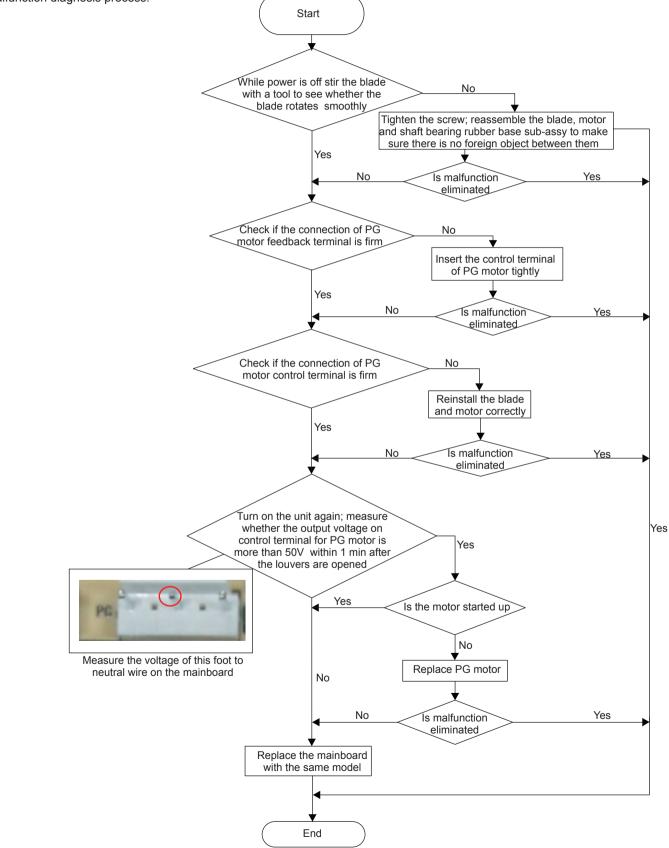
### (2) Malfunction of Blocked Protection of IDU Fan Motor H6

Main detection points:

- SmoothlyIs the control terminal of PG motor connected tightly?
- SmoothlyIs the feedback interface of PG motor connected tightly?
- The fan motor cant operate?
- The motor is broken?

• Detectioncircuit of the mainboard is defined abnormal?

Malfunction diagnosis process:

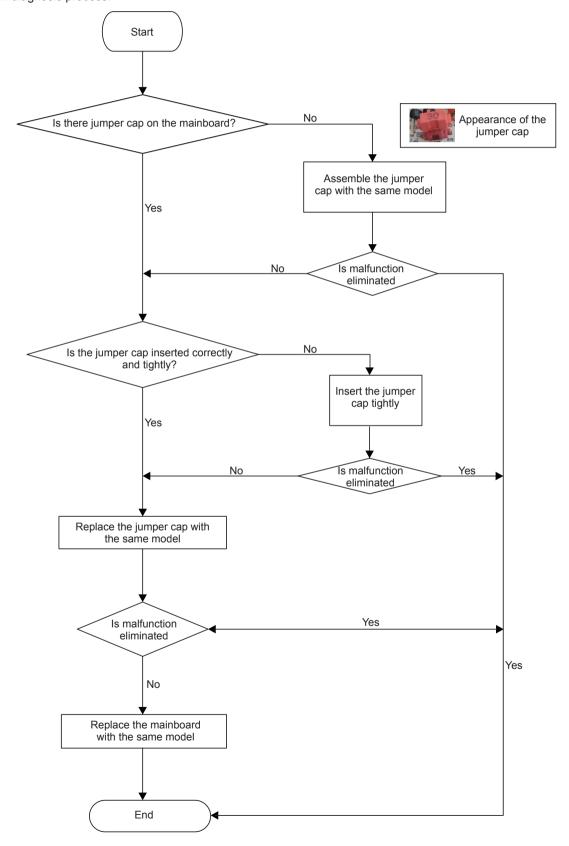


### (3) Malfunction of Protection of Jumper Cap C5

Main detection points:

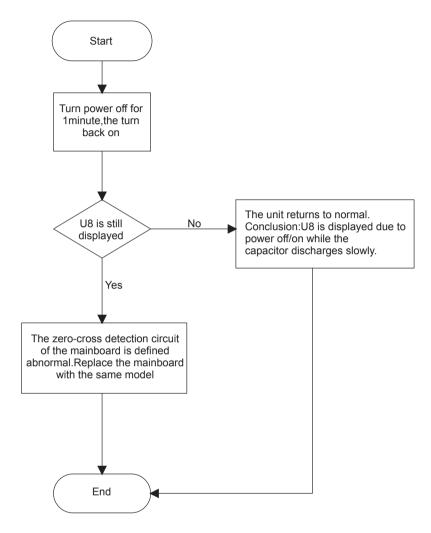
- Is there jumper cap on the mainboard?
- Is the jumper cap inserted correctly and tightly?
- The jumper is broken?
- The motor is broken?
- Detection circuit of the mainboard is defined abnormal?

Malfunction diagnosis process:

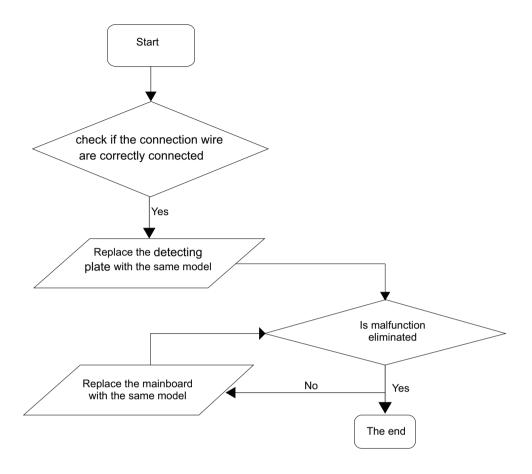


### **(4) Malfunction of Zero-crossing Inspection Circuit Malfunction of the IDU Fan Motor U8** Main detection points:

- Instant energization afte de-energization while the capacitordischarges slowly?
- The zero-cross detectioncircuit of the mainboard is defined abnormal? Malfunction diagnosis process:

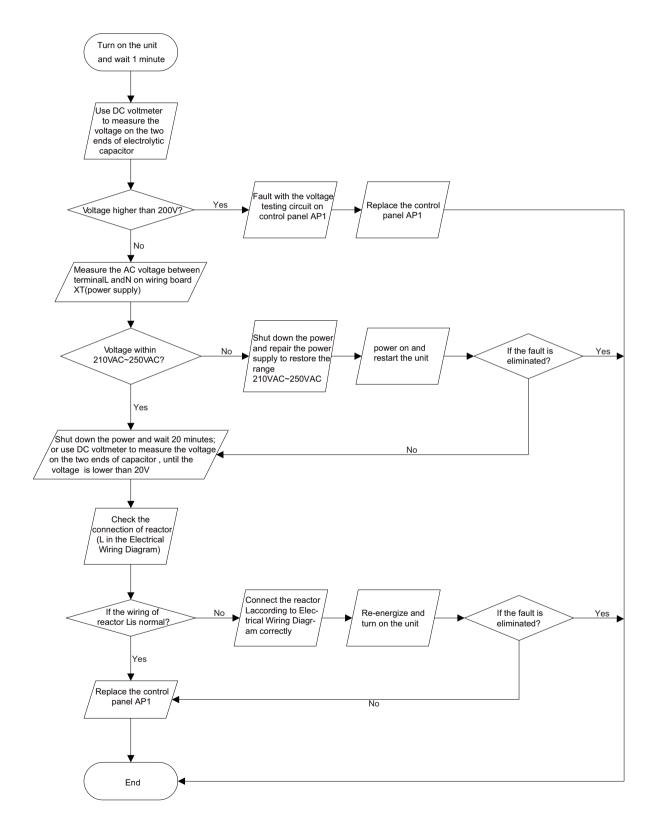


### (5) Malfunction of detecting plate(WIFI) JF



#### **Outdoor unit:**

- (1) Capacitor charge fault (Fault with outdoor unit) (AP1 below refers to the outdoor control panel)
- Main Check Points:
- •Use AC voltmeter to check if the voltage between terminal L and N on the wiring board is within 210VAC~240VAC.
- •Is the reactor (L) correctly connected? Is the connection loose or fallen? Is the reactor (L) damaged? Fault diagnosis process:

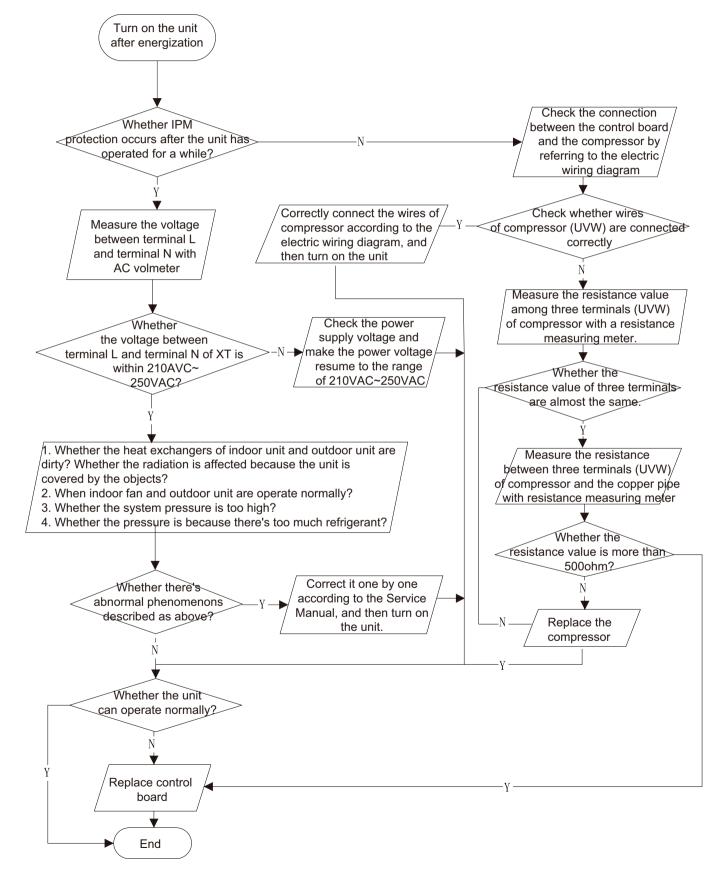


# (2) IPM protection, phase current overcurrent (the control board as below indicates the control board of outdoor unit) H5/P5

Mainly detect:

- (1) Compressor COMP terminal (2) voltage of power supply (3) compressor
- (4) Refrigerant-charging volume (5) air outlet and air inlet of outdoor/indoor unit

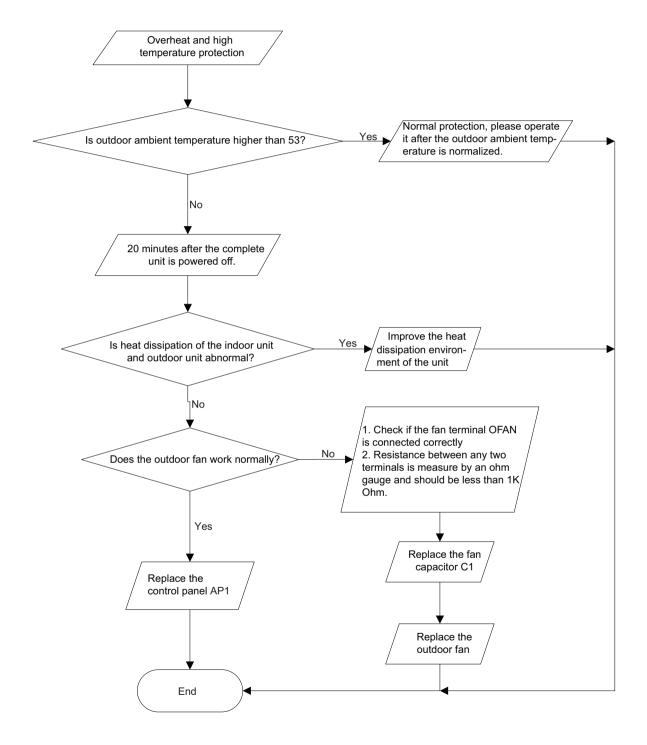
Troubleshooting:



# (3) High temperature and overload protection diagnosis (AP1 hereinafter refers to the control board of the outdoor unit) Mainly detect:

- •Is outdoor ambient temperature in normal range?
- Are the outdoor and indoor fans operating normally?
- •Is the heat dissipation environment inside and outside the unit good?

Fault diagnosis process:

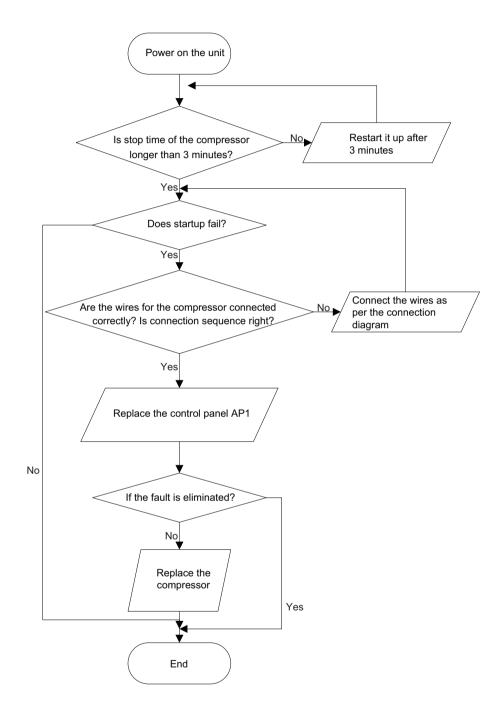


### (4) Start-up failure (following AP1 for outdoor unit control board)

Mainly detect:

- •Whether the compressor wiring is connected correct?
- •Is compressor broken?
- •Is time for compressor stopping enough?

Fault diagnosis process:

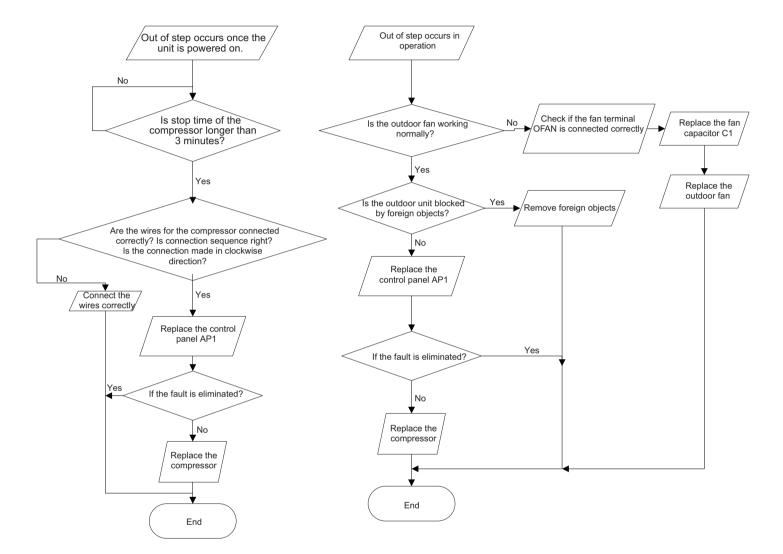


### (5) Out of step diagnosis for the compressor (AP1 hereinafter refers to the control board of the outdoor unit)

Mainly detect:

- •Is the system pressure too high?
- •Is the input voltage too low?

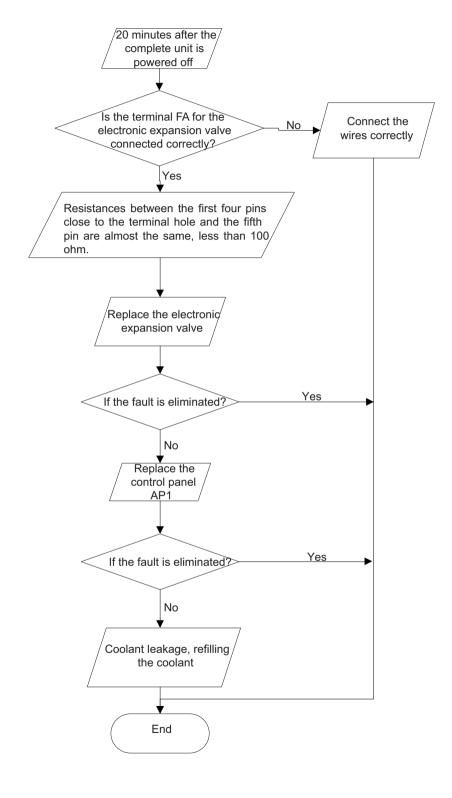
Fault diagnosis process:



# (6) Overload and air exhaust malfunction diagnosis (following AP1 for outdoor unit control board) Mainly detect:

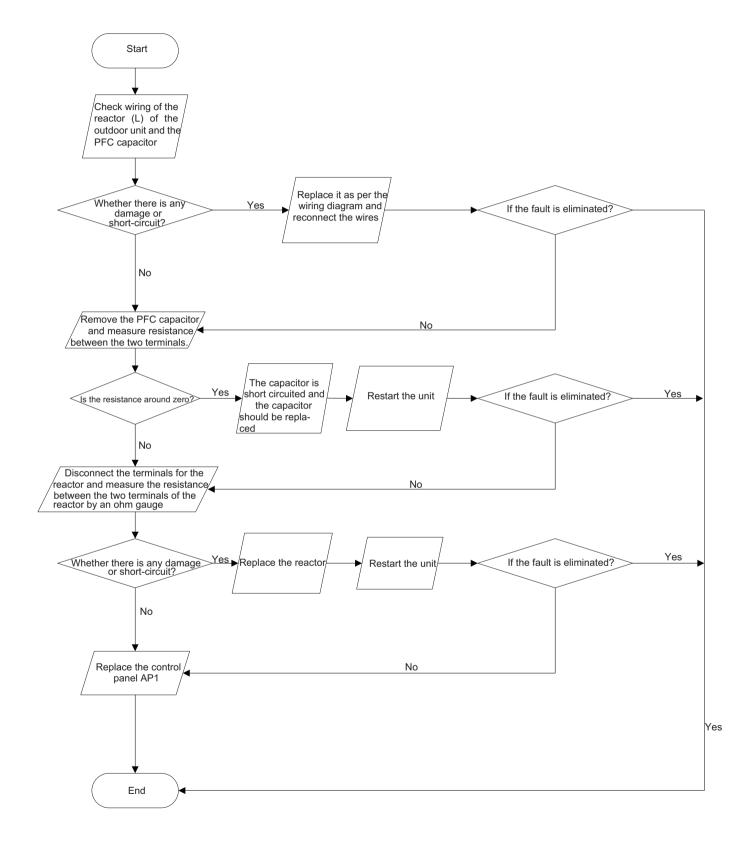
- •Is the PMV connected well or not? Is PMV damaged?
- •Is refrigerant leaked?

Fault diagnosis process:



- (7) Power factor correct or (PFC) fault (a fault of outdoor unit) (AP1 hereinafter refers to the control board of the outdoor unit)

  Mainly detect:
- •Check if the reactor (L) of the outdoor unit and the PFC capacitor are broken Fault diagnosis process:

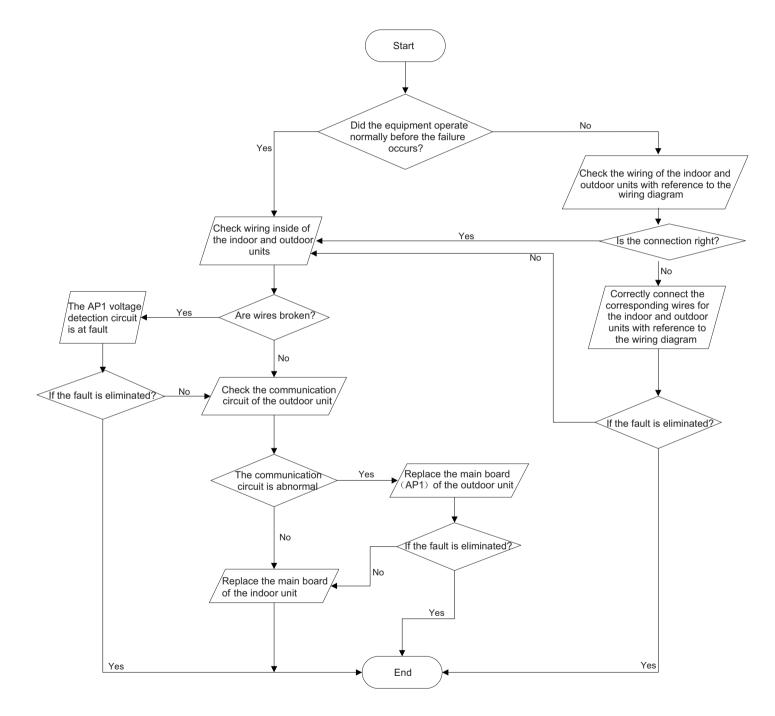


### (8) Communication malfunction: (following AP1 for outdoor unit control board)

Mainly detect

- •Is there any damage for the indoor unit mainboard communication circuit? Is communication circuit damaged?
- •Detect the indoor and outdoor units connection wire and indoor and outdoor units inside wiring is connect well or not, if is there any damage?

Fault diagnosis process:

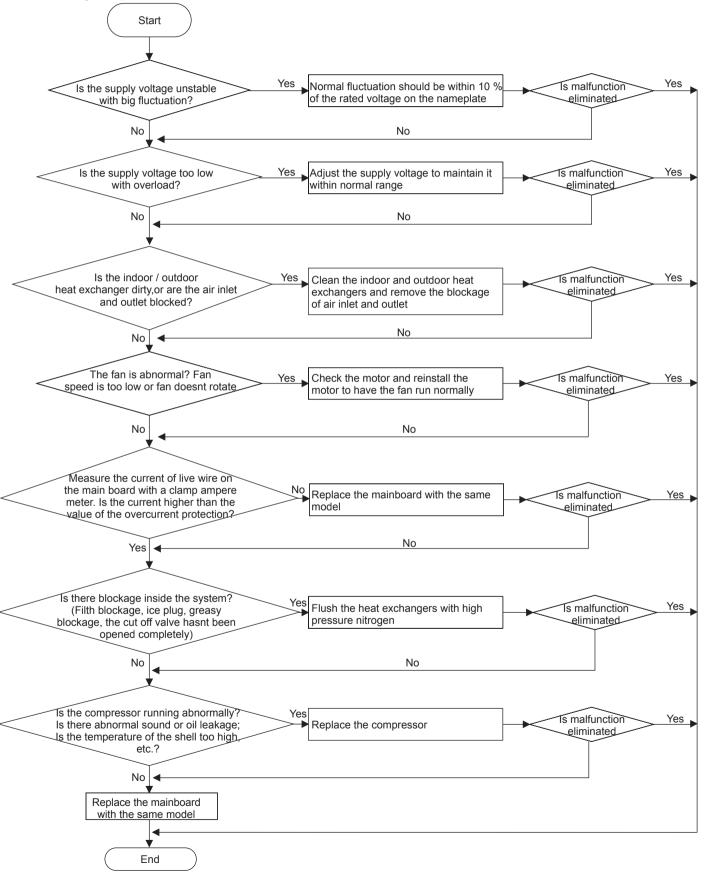


### (9) Malfunction of Overcurrent Protection

Main detection points:

- Is the supply voltage unstable with big fluctuation?
- Is the supply voltage too low with overload?
- Hardware trouble?

Malfunction diagnosis process:



### 9.3 Troubleshooting for Normal Malfunction

### 1. Air Conditioner Cant be Started Up

Possible Causes	Discriminating Method (Air conditioner Status)	Troubleshooting
	After energization, operation indicator isnt bright	Confirm whether its due to power failure. If yes, wait for power recovery. If not, check power supply circuit and make sure the power plug is connected well.
Wrong wire connection between indoor unit and outdoor unit, or poor connection for wiring terminals		Check the circuit according to circuit diagram and connect wires correctly. Make sure all wiring terminals are connected firmly
	After energization, room circuit breaker trips off at once	Make sure the air conditioner is grounded reliably Make sure wires of air conditioner is connected correctly Check the wiring inside air conditioner. Check whether the insulation layer of power cord is damaged; if yes, place the power cord.
Model selection for air switch is improper	After energization, air switch trips off	Select proper air switch
Malfunction of remote controller	After energization, operation indicator is bright, while no display on remote controller or buttons have no action.	Replace batteries for remote controller Repair or replace remote controller

### 2. Poor Cooling (Heating) for Air Conditioner

Possible Causes	Discriminating Method (Air conditioner Status)	Troubleshooting
Set temperature is improper	Observe the set temperature on remote controller	Adjust the set temperature
Rotation speed of the IDU fan motor is set too low	Small wind blow	Set the fan speed at high or medium
Filter of indoor unit is blocked	Check the filter to see its blocked	Clean the filter
	Check whether the installation postion is proper according to installation requirement for air conditioner	Adjust the installation position, and install the rainproof and sunproof for outdoor unit
Refrigerant is leaking		Find out the leakage causes and deal with it. Add refrigerant.
Malfunction of 4-way valve	Blow cold wind during heating	Replace the 4-way valve
Malfunction of capillary	Discharged air temperature during cooling is higher than normal discharged wind temperature; Discharged air temperature during heating is lower than normal discharged wind temperature; Unitt pressure is much lower than regulated range. If refrigerant isnt leaking, part of capillary is blocked	Replace the capillary
Flow volume of valve is insufficient	The pressure of valves is much lower than that stated in the specification	Open the valve completely
Malfunction of horizontal louver	Horizontal louver cant swing	Refer to point 3 of maintenance method for details
Malfunction of the IDU fan motor		Refer to troubleshooting for H6 for maintenance method in details
Malfunction of the ODU fan motor		Refer to point 4 of maintenance method for details
Malfunction of compressor		Refer to point 5 of maintenance method for details

### 3. Horizontal Louver Cant Swing

Possible Causes	Discriminating Method (Air conditioner Status)	Troubleshooting
	diagram	Connect wires according to wiring diagram to make sure all wiring terminals are connected firmly
Stepping motor is damaged	Stepping motor cant operate	Repair or replace stepping motor
Main board is damaged	Others are all normal, while horizontal louver cant operate	Replace the main board with the same model

### 4. ODU Fan Motor Cant Operate

Possible causes	Discriminating method (air conditioner status)	Troubleshooting
	diagram	Connect wires according to wiring diagram to make sure all wiring terminals are connected firmly
Capacity of the ODU fan motor is damaged	Measure the capacity of fan capacitor with an universal meter and find that the capacity is out of the deviation range indicated on the nameplate of fan capacitor.	
Power voltage is a little low or high	Use universal meter to measure the power supply voltage. The voltage is a little high or low	Suggest to equip with voltage regulator
Motor of outdoor unit is damaged		Change compressor oil and refrigerant. If no better, replace the compressor with a new one

### 5. Compressor Cant Operate

Possible causes	Discriminating method (air conditioner status)	Troubleshooting				
	diagram	Connect wires according to wiring diagram to make sure all wiring terminals are connected firmly				
Capacity of compressor is damaged	Measure the capacity of fan capacitor with an universal meter and find that the capacity is out of the deviation range indicated on the nameplate of fan capacitor.					
Power voltage is a little low or high	Use universal meter to measure the power supply voltage. The voltage is a little high or low	Suggest to equip with voltage regulator				
ICOULOT COMPRESSOR IS DURNT OUT	Use universal meter to measure the resistance between compressor terminals and its 0	Repair or replace compressor				
Cylinder of compressor is blocked	Cylinder of compressor is blocked Compressor cant operate Repair or replace compressor					

### 6. Air Conditioner is Leaking

Possible causes	Discriminating method (air conditioner status)	Troubleshooting
Drain nine is blocked	Water leaking from indeer unit	Eliminate the foreign objects inside the drain
Drain pipe is blocked	Water leaking from indoor unit	pipe
Drain pipe is broken	Water leaking from drain pipe	Replace drain pipe
Wrapping is not tight	Water leaking from the pipe connection place of indoor unit	Wrap it again and bundle it tightly

### 7. Abnormal Sound and Vibration

Possible causes	Discriminating method (air conditioner status)	Troubleshooting
When turn on or turn off the unit, the panel and other parts will expand and theres abnormal sound	Theres the sound of "PAPA"	Normal phenomenon. Abnormal sound will disappear after a few minutes.
When turn on or turn off the unit, theres abnormal sound due to flow of refrigerant inside air conditioner	Water-running sound can be heard	Normal phenomenon. Abnormal sound will disappear after a few minutes.
Foreign objects inside the indoor unit or therere parts touching together inside the indoor unit	Theres abnormal sound fro indoor unit	Remove foreign objects. Adjust all parts position of indoor unit, tighten screws and stick damping plaster between connected parts
Foreign objects inside the outdoor unit or therere parts touching together inside the outdoor unit	Theres abnormal sound fro outdoor unit	Remove foreign objects. Adjust all parts position of outdoor unit, tighten screws and stick damping plaster between connected parts
	During heating, the way valve has abnormal electromagnetic sound	Replace magnetic coil
Abnormal shake of compressor	Outdoor unit gives out abnormal sound	Adjust the support foot mat of compressor, tighten the bolts
Abnormal sound inside the compressor	Abnormal sound inside the compressor	If add too much refrigerant during maintenance, please reduce refrigerant properly. Replace compressor for other circumstances.